



How to use your PacifiCare SignatureOptionsSM (PPO) Vision 490 Plan

Your full-service Vision 490 plan provides you and your family with a low-cost eye exam and prescription eyewear for a low copayment.

Member Service
1-800-228-3384

Questions about your vision plan? Contact Member Service.

Need a new ID card?

Have questions about your benefits?

Member Service is ready to help,

Monday – Friday, 7 a.m. – 6 p.m. Pacific Time.

- With this plan, you can see any vision provider you wish. You'll save the most money by seeing one of the providers in our directory. This would be considered an "in-network" provider.
- You can choose to see a provider not on our list ("out of network"); however, your out-of-pocket expenses will be higher.
- Please call your provider a few days in advance of your appointment so that your eligibility can be verified prior to your appointment.
- Take your PacifiCare vision ID card to the provider of your choice along with your claim form.
- Enjoy a comprehensive refraction exam for eyeglasses.
- Select your new eyewear. If you stay within your frame and lens allowance, you can get glasses at virtually no charge. If you prefer contact lenses, there is a contact lens allowance. Your allowance can apply toward your contacts and/or your contact lens fitting, which is a separate service.
- You can choose more expensive frames, lens options or contacts; however, you will pay the out-of-pocket difference.